

#### January 25, 2016

# **Training on Appointment Reminder Messages**

Most WIC participants receive phone or text reminders about missed or upcoming appointments. If you would like instructions on creating ad-hoc or special messages that go out to selected participants in your clinic, **join us for a one-hour training on Thursday, January 28<sup>th</sup> at 11:00am.** Over WebEx we will walk you through the steps of logging into your accounts, composing your unique message, selecting recipients, and scheduling a time to send it.

To join the training, click Here and call 1-877-668-4490. Please contact Kevin with any questions.

## **EBT Working Group Call Notes**

A group of retailers and distributors participating in the EBT Working Group had a conference call on January 13<sup>th</sup> to receive updates from Montana WIC about the EBT to process and to provide feedback and insights. Retailers were oriented with our tentative EBT rollout schedule, as well as the retailer certification process, the UPC database, and opportunities for retailer enablement. These calls are a great way to stay updated on how EBT is affecting WIC retailers. Please review the conference call notes here.

## WIC Spring Conference and Breastfeeding Learning Collaborative

The registration for the WIC Spring Conference and Breastfeeding Learning Collaborative is expected to open on February 1st. Please think about who you would like to attend from your region. Next week during the Local Agency Conference Call we will talk about funding sources for the travel, lodging and per diem. An application form by region will be available.

## **January Time Study Reminder**

January is about to end...The clock is running out for the month of January. Please wind up tracking the time you spent working for WIC.

We appreciate all of the great work local agency staff members complete day after day and thank you, again, for incorporating this additional duty into your busy schedule this month!

#### Health Inequity & Structural Breastfeeding Barriers: An Overview

The National Association of County and City Health Officials (NACCHO) presented and now provides access to the recorded webinar. This webinar provides an overview of how public health can influence the unequal structuring of life conditions. The webinar also shares an example from NACCHO's "Roots of Health Inequity" online course. The presenters share resources to identify and address structural barriers leading to breastfeeding inequities. Access the webinar, and then submit the Post – Article, Short Webinar, and Teleconference Request for Continuing Education Credit Approval of 1 WIC CEU.

#### Weekly Risk Code Highlight

Risk Code 381 Oral Health Conditions is defined as but not limited to:

- Dental caries, often referred to as "cavities" or "tooth decay".
- Periodontal diseases
- Tooth Loss

Presence of oral health conditions diagnosed, documented, or reported by a physician, dentist, or someone working under a physician's orders, or as self-reported by applicant/participant/caregiver. See <u>clarification</u> for more information about self-report a diagnosis.

Some examples of when this code could be used include: diagnosed gingivitis; apparent black or discolored teeth; mom states child/infant has cavities....any many more! Please review the attached guidance for more details and justification.

## **IT POP Quiz for January 2016**

**Question**: What is the best way to make sure that a breastfeeding mother receives her benefits during the month the infant turns one year old?

We will be making random calls during the week for your answer.

The correct responder will have their name listed in the next newsletter.

#### **Zika Virus Information**

Zika virus is a mosquito-borne flavivirus, that can be very severe and effects travelers in some areas of the world.

<u>Click here for more information</u> about Zika virus. Local programs should contact their local health department for additional information or the CDC website.

This institution is an equal opportunity provider.

Help us keep the distribution list updated - send e-mail address changes, additions and deletions to the WIC State Office at 1-800-433-4298.

